

Welcome to the MULTIFAMILY HOUSING RENTAL HOUSING INTEGRITY IMPROVEMENT PROJECT (RHIP) LISTSERV that brings you up-to-date RHIP related publications, news, information and occupancy tips in an effort to help reduce errors in rent determinations and subsidy calculations.

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## Attention All Enterprise Income Verification (EIV) System Coordinators for Multifamily Housing Programs

- Effective immediately, EIV Coordinators **must not use** the User Maintenance functionality in the EIV system. Using this functionality in EIV will expire your Housing Coordinator (HSC) role in EIV. If you have expired your HSC role or your users' EIV roles (HSU) in EIV through User Maintenance, and you need to restore your access or your users' access, please contact HUD's Multifamily Help desk at 800-767-7588 for assistance.

Quarterly certification of your users' property(ies) or contract(s) in EIV is performed in **User Certification** in EIV, not **User Maintenance**.

- At the present time, social security benefit information for tenants under the Section 236 and Section 221(d)(3)BMIR programs (tenants not receiving Section 8, RAP or Rent Supplement) is not available in EIV. When certifying/recertifying these tenants, owners and management agents will need to use an alternative form of verification for social security benefits. See Handbook 4350.3 REV-1 *Occupancy Requirements for Subsidized Multifamily Housing Programs*, Appendix 5-3, Acceptable Forms of Verification, for suggested documents that can be used for verification purposes. Notification will be provided once this information becomes available in EIV.

Thank you for your cooperation.

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Please encourage others to sign-up for the Listserv, so they too can receive current RHIP related information from HUD <http://www.hud.gov/subscribe/maillinglist.cfm>.

You can view the RHIP Tips Archives: issues 46-50, under Listserv-Multifamily RHIP Tips at <http://wwwhud.gov/offices/hsg/mfh/rhiip/mfhrhiip.cfm>.